



**TECHNOLOGIES PTY LTD**  
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## QUALITY POLICY

Fowlerex Technologies Pty. Ltd. designs, develops, manufactures, installs / erects, commissions and tests Air Pollution Control Equipment for industrial and process applications in Australia and overseas countries.

As professional engineers and construction consultants, Fowlerex is constantly focused on providing quality services to satisfy customer's needs. To demonstrate this commitment Fowlerex has implemented and maintained a Quality Management System to ISO 9001 with Third Party Certification. Further we will ensure that our client specifications are met at all times through the use of design checklists.

Within this Management System Fowlerex will ensure that:

- Its' employees are competent and trained to perform their roles and responsibilities.
- Its' Infrastructure and Resources are maintained at a high level of competence to enable employees to provide quality products and services to our Clients.
- On-time completion of all projects measured by the Project Tracking List.
- To provide defect free equipment which will be measured by the After Sales/ Installation service calls.
- Customer satisfaction with cost effectiveness and equipment performance measured by Customer Survey.

Fowlerex will be recognised for its quality of products and services. The Quality Management Plan contains all the objectives and targets to ensure that all legal requirements are met.

Brett Hawkes – General Manager